



ONE WOMAN OUT OF FIVE IN AUSTRIA IS A VICTIM OF VIOLENCE.

THE WOMEN'S HELPLINE AGAINST MALE VIOLENCE 0800 222 555 OFFERS HELP!

24 HOURS A DAY, TOLL-FREE AND ANONYMOUS

The Women's Helpline is a free telephone counselling service in Austria providing initial counselling for women and girls who experienced or are experiencing violence.

The Helpline is managed by professionals providing anonymous and unbureaucratic help and support to callers. A call at the Helpline can be the first step for a woman victim of violence to cope with the violence she experienced and to assert herself.

THE WOMEN'S HELPLINE IS

- Available 24 hours a day
- A national line available 365 days a year, including on bank holidays, at weekends and at night

THE WOMEN'S HELPLINE OFFERS HELP FOR

- Women and girls experiencing or threatened by male violence (physical, psychological, sexual, structural and economic violence), as well as their children
- Women and girls affected by Stalking or forced marriage
- Women and girls experiencing relationship - or life crises
- Children and juveniles seeking advice on violence or wanting to talk about experiences of violence
- All people belonging to the affected person's immediate social environment
- Staff of social organisations and institutions

THE WOMEN'S HELPLINE OFFERS

- Free initial and crisis telephone counselling
- Immediate help in particularly dangerous situations
- Anonymous and confidential counselling
- Clarification of the current situation, relief and help to find orientation.
- Legal and social information in connection with violence against women and children
- Information on Legal Court accompaniment in Austria
- Police interventions, interventions by the Child Welfare Office and other relevant services if requested
- Reference to women's shelters, regional emergency-lines, counselling centres and intervention centres/centres for protection against violence
- Information about continuative counselling- and support all over Austria

FOREIGN LANGUAGE COUNSELLING SERVICES AVAILABLE:

Monday 8 am - 2 pm in Russian | Tuesday 2 pm - 7 pm in Bosnian-Croatian-Serbian | Wednesday 2 pm - 7 pm in Romanian
Friday 8 am - 2 pm in Turkish | Friday 2 pm - 7 pm in Arabic